

DISCLOSURE NOTICE

“EPISMONOSA“

Company: Inception doo

CONTACT INFO

Inception CA
Inception doo Belgrade Serbia
Admirala Vukovića 57a,
11000 Belgrade
Serbia
Tel.: (+381) 11/6359620
E-mail: office@inception.rs

The above contact info can also be used for all certificate related information revocation requests. These may also be directed to any registration authority of Inception (see list on www.inception.rs).

CERTIFICATE TYPE, VALIDATION PROCEDURES AND USAGE

Qualified Certificate for authorized person of business entity issued within the scope of local laws in Republic of Serbia, for which the individual applying for the Qualified Digital Certificate must undergo a face-to-face identity verification procedure.



ELECTRONIC DELIVERY DISCLOSURE – ePISMONOSA

You must be an owner/signer on all accounts you wish to access electronically.

This Electronic Delivery Disclosure Notice (“EDDN”) contains important information about your legal rights. Certain laws require us to provide specific information (“Communications”) to you in writing, which means you have a right to receive that information in paper. We may provide such information to you electronically if we give you this Disclosure Notice and you consent to receive such information electronically.

If you open an account online, through our mobile app, or through one of our devices in a Inception doo location, you must accept electronic delivery of all disclosures. This means that Inception doo will not mail disclosures to you unless you request paper copies at a later date or withdraw your consent. See ‘Consent’ section below.

Safety measures at the level of the physical and logical environment are described in the internal documentation of the service provider Inception doo. Documentation or individual parts may be available for inspection by any party who expresses an interest and proves that such disclosure is necessary. The assessment was carried out by an independent audit and certification body.

Scope of disclosure

“Communications” means each disclosure, notice, agreement, undertaking, fee schedule, periodic statement, record, document or other information we provide to you, or that you sign or submit or agree to at our request. It also includes certain informational statements, subject to specific additional terms. See Additional Provisions for Documents below.

Compliance

By consenting to this ePismonosa Disclosure, you agree:

- To receive Communications electronically;
- That you have access to equipment through which you can access www.inception.rs and which you can use to retain documents. This equipment must meet the Hardware And Software Requirements described below;
- To use electronic records and signatures in our relationship with you.

Your consent will also apply to any other person named on your account, product, or service, subject to applicable law. Your consent will apply to any communication which we are legally permitted to provide to you now or at any time in the future until such time that you withdraw your consent.

We may choose to send you certain documents in paper rather than in electronic form. You should continue to review all paper communications that we send you. Please ensure that you keep your primary mailing address up to date. If we send you paper documents, it will have no impact on your paperless enrollment.

Accessing Your Communications

We may deliver your Communications by any of the following means:



- (1) within www.inception.rs,
- (2) to your designated email address,
- (3) via our mobile application(s), or
- (4) by requesting that you download a PDF file that contains the Communication.

Customers in good standing will have electronic statements available online at www.inception.rs for 24 months after the statement is posted. Inception doo provides the most updated version of your product's account disclosures online and will make them available at www.inception.rs.

If your Account is closed, you may lose access to www.inception.rs, including any Communications we have provided in electronic form. If your Account is closed, we may mail Communications to you in paper form, even if you previously elected to receive such materials electronically.

Technical Requirements

To access and retain electronic Communications, you must have an active email address and an up-to-date computing or any other smart device with:

- a Current Version (defined below) of a web browser (such as Edge, Chrome, Safari or Firefox),
- a stable connection to the Internet,
- free storage space to retain records and/or a printer to print them, and
- a Current Version of a program that accurately reads and displays PDF files.
- optional for printing copies – printer device.

If you do not have a PDF reader, you can download Adobe® Reader® at no charge from the following link: <https://get.adobe.com/reader>. (By clicking the link, you will be taken to a third-party site not managed by Capital One, where different security or privacy practices may apply).

By “Current Version,” we mean a version of the software that is currently being supported by its publisher. We reserve the right to discontinue support of a Current Version of software if, in our sole opinion, it suffers from a security flaw or other flaw that makes it unsuitable for use.

If our hardware or software requirements change, and that change creates a material risk that you would not be able to access or retain the information contained in www.inception.rs, we will give you notice of the revised hardware or software requirements. Continuing to access www.inception.rs electronically after receiving notice of the change reaffirms your consent.

Withdraw Your Consent

You can withdraw your consent with no cost to you. To do so, you must write to Inception doo at provided contact address. Your withdrawal of consent is effective only after Inception doo has had a reasonable period of time to act upon your withdrawal. Withdrawal of consent to electronic delivery will not affect the legal effectiveness, validity, or enforceability of Communications previously provided electronically. Such Communications may continue to be provided online for the applicable posting period.

Withdrawal of consent will only apply to those Communications that are required by law or regulation to be provided to you in paper form. We may continue to deliver to you in electronic format all other Communications.

Obtaining Copies Of Electronic Communications



We recommend that you print or download a copy of this ePismonosa Disclosure, and all other Communications to retain for your records. If you want paper copies of documents provided electronically, you can write to Inception at www.inception.rs, use a method that may be made available to you on this website, or call us at provided contact phone number. We may charge fees for paper copies of Communications. Printed versions of this information are not available for applications at the time of opening.

Clients Contact Information

If your email address or other contact information is changed, you must notify Inception of such changes immediately through www.inception.rs. We are not responsible if you do not receive an email notification.

If you fail to update or change an incorrect email address or other contact information, you understand and agree that any electronic Communications shall nevertheless be deemed to have been provided to you if they were made available to you by one of the methods described in Delivery Of Your Communications above.

Conclusions and Changes

We reserve the right to discontinue providing you with electronic Communications, or to terminate or change this ePismonosa Disclosure. We will provide you with notice of any such termination or change as required by law.

Additional

At account opening, your preferences will be set to deliver Documents electronically. If you do not wish to receive Documents electronically, you can call us at provided phone number to request Documents to be sent in paper. You may receive Documents in paper and continue to receive all other Communications electronically.

Applicable law, complaints and dispute Resolution

Law of Republic of Serbia and dispute resolution by courts of Republic of Serbia.

Canceling service

You may cancel your ePismonosa service at any time by contacting Inception's Client Service Center:

Email at office@inception.rs , or
Phone at (+381) 11/6359620,
Monday - Friday 8:00 AM to 5:00 PM CET